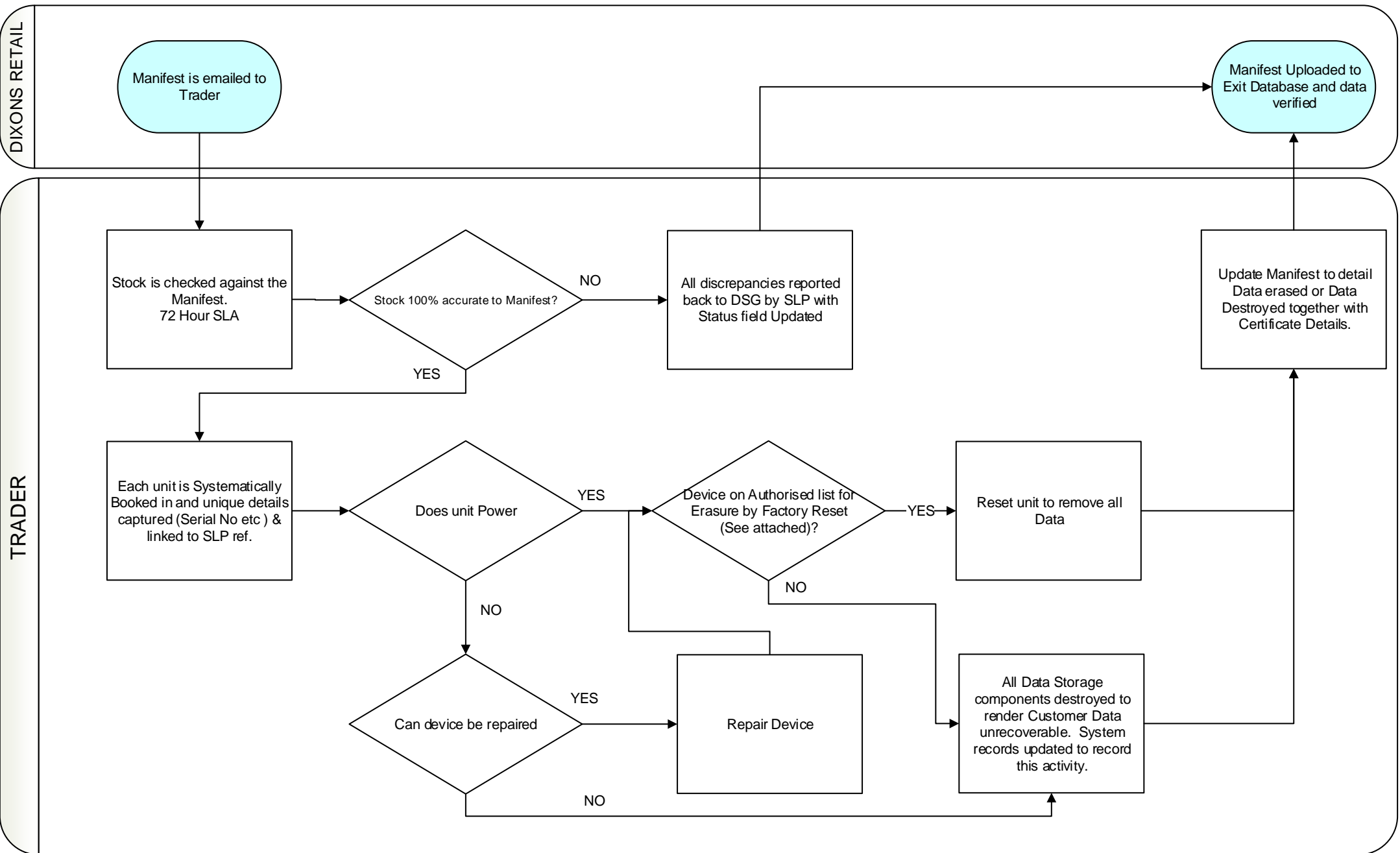


# Process Flow for Factory Reset - Authorised Devices Only

Version 1.5 May 2017



| SKU    | Model                       | Product Type      | SKU    | Model                  | Product Type      | SKU    | Model                               | Product Type |
|--------|-----------------------------|-------------------|--------|------------------------|-------------------|--------|-------------------------------------|--------------|
| 147771 | Apple Watch 38mm (MJ2X2B/A) | Apple Smart Watch | 177785 | APP S2 38 SGR Y BLK    | Apple Smart Watch | 157990 | APP 32GB TV ( EIRE)                 | Apple TV     |
| 147778 | Apple Watch 42mm (MJ3T2B/A) | Apple Smart Watch | 177794 | APP S1 42 SGR Y BLK    | Apple Smart Watch | 675445 | APP MC572B/A APP TV                 | Apple TV     |
| 148325 | APP 42 ROGOLD & STO         | Apple Smart Watch | 177791 | APP S1 42 RGO LD BLU   | Apple Smart Watch | 157990 | APP 32GB TV ( EIRE)                 | Apple TV     |
| 148536 | APP 38MM RG LAV DEMO        | Apple Smart Watch | 177783 | APP S2 38 SGR Y BLKW   | Apple Smart Watch | 070326 | Samsung Galaxy Gear (SM-V700)       | Smart Watch  |
| 147770 | APP 38 SPORT WHITE          | Apple Smart Watch | 177797 | APP S2 42 RGO LD BLU   | Apple Smart Watch | 099167 | Samsung Gear 2 Neo Orange (SM-R381) | Smart Watch  |
| 147776 | APP 42 SPORT WHITE          | Apple Smart Watch | 177804 | APP S2 42 SGR Y BLKW   | Apple Smart Watch | 099168 | Samsung Gear Fit Black (SM-R350)    | Smart Watch  |
| 147799 | APP 42 SSTEEL MILAN         | Apple Smart Watch | 148324 | APP 42 MID BL U SPORT  | Apple Smart Watch | 101625 | Sony Smart Watch 2 (SW2)            | Smart Watch  |
| 147784 | APP 38 SSTEEL MILAN         | Apple Smart Watch | 148327 | APP 38MM SPOR T LAV    | Apple Smart Watch | 117933 | Pebble White (301WH)                | Smart Watch  |
| 148332 | APP 38ORANGE SPORT          | Apple Smart Watch | 148324 | APP 42 MID BL U SPORT  | Apple Smart Watch | 117937 | Pebble Steel Black (401BLR)         | Smart Watch  |
| 161639 | APP AWS 38 BLK NYLON        | Apple Smart Watch | 148325 | APP 42 ROGOLD & STO    | Apple Smart Watch | 118985 | MOTO360BLACK-BLACK-2ND              | Smart Watch  |
| 148544 | APP AW 42 RED SPORT         | Apple Smart Watch | 148536 | APP 38MM RG LAV DEMO   | Apple Smart Watch | 129986 | Sony Smart Watch 3 (SWR50)          | Smart Watch  |
| 148322 | APP 38 SPORT WHI&GOL        | Apple Smart Watch | 148530 | APP AWS 42 MN T BL DE  | Apple Smart Watch | 152982 | Samsung Gear S2 Silver (SM-R720)    | Smart Watch  |
| 148324 | APP 42 MID BLU SPORT        | Apple Smart Watch | 148535 | APP 38 RG LAV DEMO     | Apple Smart Watch | 152983 | Samsung Gear S2 Classic (SM-R732)   | Smart Watch  |
| 148327 | APP 38MM SPOR T LAV         | Apple Smart Watch | 148671 | APP AWS 38 WHT TRY     | Apple Smart Watch | 150615 | MOT MOTO 360 2 COGN                 | Smart Watch  |
| 148333 | APP 42 SPACE WATCH          | Apple Smart Watch | 148672 | APP AWS 42 GR /BK TRY  | Apple Smart Watch | 117931 | PBB PEBBLE BL ACK                   | Smart Watch  |
| 147795 | APP 42 SSTEEL WHBND         | Apple Smart Watch | 177767 | APP S1 38 SIL VER WHT  | Apple Smart Watch | 133048 | LG G WATCH U RBANE                  | Smart Watch  |
| 148668 | APP SP 42 GR/ BK DISP       | Apple Smart Watch | 177769 | APP S1 38 RGO LD PNK   | Apple Smart Watch | 152817 | SAM GEAR S2 BLACK                   | Smart Watch  |
| 148329 | APP 38 BLUE S PORT          | Apple Smart Watch | 177770 | APP S1 38 GOL D CONC   | Apple Smart Watch | 133281 | ALC 1-T WATCH BLACK                 | Smart Watch  |
| 148524 | APP AWS 42 BLUE DEM         | Apple Smart Watch | 177775 | APP S2 38 SIL VER PRL  | Apple Smart Watch | 127414 | ASU ZEN WATCH                       | Smart Watch  |
| 148521 | APP 38 ORA SP O DEMO        | Apple Smart Watch | 177779 | APP S2 38 GOL D CONC   | Apple Smart Watch | 137647 | MOT 360 D-CHROME                    | Smart Watch  |
| 148523 | APP 42 ORA SP DEMO          | Apple Smart Watch | 177782 | APP S2 38 GOL D YEIL   | Apple Smart Watch | 118965 | PBB PEBBLE STL SLS                  | Smart Watch  |
| 148522 | APP 38 BLU SP O DEMO        | Apple Smart Watch | 177793 | APP S1 42 GOL D COCO   | Apple Smart Watch | 151991 | HUA W1 CLASSIC BLK L                | Smart Watch  |
| 148541 | APP AW 42 RED DEMO          | Apple Smart Watch | 177796 | APP S2 42 SIL VER PRL  | Apple Smart Watch | 152113 | HUA W1 ACTIVE LEATH                 | Smart Watch  |
| 148543 | APP AW 38 RED DEMO          | Apple Smart Watch | 177800 | APP S2 42 GOL D COCO   | Apple Smart Watch | 144279 | PBB TIME RED                        | Smart Watch  |
| 161644 | APP AW 42 PEARL NYLO        | Apple Smart Watch | 177801 | APP S2 42 GOL D COFF   | Apple Smart Watch | 144284 | PBB TIME WHITE                      | Smart Watch  |
| 148546 | APP AW 38 RED SPORT         | Apple Smart Watch | 177805 | APP NIKE+ 42 SILV WHT  | Apple Smart Watch | 152291 | ASU ZEN WATCH 2 BLUE                | Smart Watch  |
| 148335 | APP 38 SPACE WATCH          | Apple Smart Watch | 177808 | APP NIKE+ 42 SGY COG   | Apple Smart Watch | 118985 | MOT MOTO 360                        | Smart Watch  |
| 148328 | APP 42 ORANGE SPORT         | Apple Smart Watch | 177809 | APP NIKE+ 42 SGY VLT   | Apple Smart Watch | 128475 | LG G WATCH R BLK                    | Smart Watch  |
| 148330 | APP 42 BLUE S PORT          | Apple Smart Watch | 161841 | APP AWS 42 ROYAL BLU   | Apple Smart Watch | 129986 | SNY SMARTWATCH 3 BLK                | Smart Watch  |
| 147779 | APP 42 SPORT GREEN          | Apple Smart Watch | 177774 | APP S2 38 SIL VER WHT  | Apple Smart Watch | 133802 | ALC 1-T WATCH WHITE                 | Smart Watch  |
| 148664 | APP AW 38 MILAN DISP        | Apple Smart Watch | 177777 | APP S2 38 RGO LD PNK   | Apple Smart Watch | 149303 | PBB PBB TIME STL BLK                | Smart Watch  |
| 161641 | APP AWS 42 BLK NYLON        | Apple Smart Watch | 177788 | APP NIKE+ 38 SGY VLT   | Apple Smart Watch | 152114 | HUA W1 ACTIVE LINK                  | Smart Watch  |
| 161649 | APP AWS 38 GO LD/RED        | Apple Smart Watch | 177795 | APP S2 42 SIL VER WHT  | Apple Smart Watch | 179080 | SAM_GEAR_FIT 2                      | Smart Watch  |
| 161638 | APP AW 42MM BLK MIL         | Apple Smart Watch | 148527 | APP AWS 42 ST ON DEM   | Apple Smart Watch | 70323  | *SAM SMARTWATCH HORNGE              | Smart Watch  |
| 161646 | APP AWS 38 AP RICOT         | Apple Smart Watch | 148538 | APP AWS 38 AN WH DEM   | Apple Smart Watch | 70325  | @SAM SMARTWATCH HOMEAL              | Smart Watch  |
| 161648 | APP AWS 38 PINK NYLO        | Apple Smart Watch | 161820 | APP AWS 38 GL/RE DEM   | Apple Smart Watch | 70329  | *SAM SMARTWATCH MGRY                | Smart Watch  |
| 147780 | APP 38 SSTEEL WHBND         | Apple Smart Watch | 161828 | APP AWS 42 RBLU DEMO   | Apple Smart Watch | 110912 | @LG G WATCH                         | Smart Watch  |
| 161844 | APP AWS 42 SCU BLUE         | Apple Smart Watch | 161956 | APP AWS 42 GO RBLU D   | Apple Smart Watch | 144360 | PBB TIME BLAC K                     | Smart Watch  |
| 161846 | APP AWS 42 GO L/RBLU        | Apple Smart Watch | 128938 | APP_TV_32GB (MGY52B/A) | Apple TV          | 151982 | HUA W1 STEEL MESH                   | Smart Watch  |
| 177771 | APP S1 38 SGR Y BLK         | Apple Smart Watch | 128942 | APP TV 64GB (MLNC2B/A) | Apple TV          | 153150 | SNY SW3 SWRS10 WHITE                | Smart Watch  |
| 177790 | APP S1 42 SIL VER WHT       | Apple Smart Watch | 951778 | APPLE TV (MD199B/A)    | Apple TV          |        |                                     |              |
| 177803 | APP S2 42 SGR Y BLK         | Apple Smart Watch | 157989 | APP 64GB TV ( EIRE)    | Apple TV          |        |                                     |              |

| Make    | Part Number   | Model          | Make          | Part Number | Model              |
|---------|---------------|----------------|---------------|-------------|--------------------|
| ALCATEL | 1016G-3APWGB1 | ONETOUCH       | NOKIA         | RM-1134-BK  | 105 (2015 Version) |
| ALCATEL | 2007X-2APWGB1 | ONETOUCH 2007  | NOKIA         | RM-799-BK   | ASHA 201           |
| ALCATEL | 209X-2BALGB1  | ONETOUCH 209   | NOKIA         | RM-781      | ASHA 300           |
| DORO    | 820 MINI      | 820 MINI       | NOKIA         | RM-305      | ASHA 305           |
| DORO    | 508-BK        | PHONE EASY 508 | NOKIA         | RM-692      | C2-02              |
| DORO    | 612-BK        | PHONE EASY 612 | NOKIA         | RM-614-GD   | C3                 |
| NOKIA   | RM-908-BK     | 105            | NOKIA         | RM-640      | C3-01              |
| NOKIA   | RM-945        | 108            | NOKIA         | RM-504      | XPRESS MUSIC5530   |
| NOKIA   | RM-1037-BK    | 130            | SAMSUNG       | C3050       | C3050              |
| NOKIA   | RM-873-BK     | 206            | SAMSUNG       | S3570       | CHAT 357           |
| NOKIA   | RM-1111-BK    | 215            | SAMSUNG       | GT-B3210-WT | CORBYTXT           |
| NOKIA   | RM-970-BK     | 220            | SAMSUNG       | GT-E1080I   | E1080I             |
| NOKIA   | RM-1137-BK    | 222            | SAMSUNG       | GT-E1200I   | E1200I             |
| NOKIA   | RM-1012       | 225            | SAMSUNG       | GT-E1270    | E1270              |
| NOKIA   | RM-1012-BK    | 225            | SONY ERICSSON | C510        | C510               |
| NOKIA   | RM-840-BK     | 301            | SONY ERICSSON | W810i       | WALKMAN            |