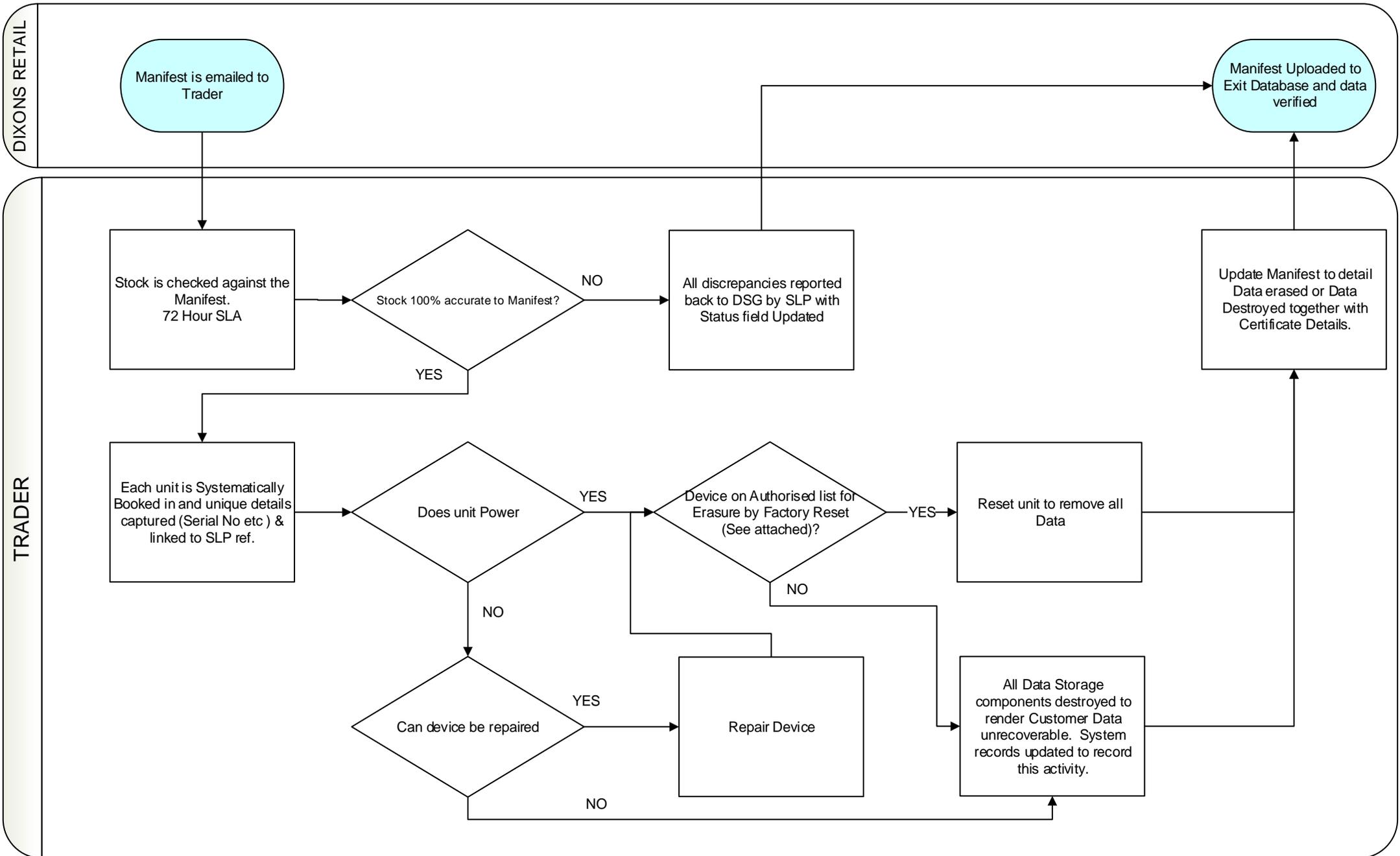




Process Flow for Factory Reset - Authorised Devices Only

Version 1.5 May 2017



SKU	Model	Product Type	SKU	Model	Product Type	SKU	Model	Product Type
147771	Apple Watch 38mm (MJ2X2B/A)	Apple Smart Watch	177785	APP S2 38 SGR Y BLK	Apple Smart Watch	157990	APP 32GB TV (EIRE)	Apple TV
147778	Apple Watch 42mm (MJ3T2B/A)	Apple Smart Watch	177794	APP S1 42 SGR Y BLK	Apple Smart Watch	675445	APP MC572B/A APP TV	Apple TV
148325	APP 42 RO GOLD & STO	Apple Smart Watch	177791	APP S1 42 RGO LD BLU	Apple Smart Watch	157990	APP 32GB TV (EIRE)	Apple TV
148536	APP 38MM RG LAV DEMO	Apple Smart Watch	177783	APP S2 38 SGR Y BLKW	Apple Smart Watch	070326	Samsung Galaxy Gear (SM-V700)	Smart Watch
147770	APP 38 SPORT WHITE	Apple Smart Watch	177797	APP S2 42 RGO LD BLU	Apple Smart Watch	099167	Samsung Gear 2 Neo Orange (SM-R381)	Smart Watch
147776	APP 42 SPORT WHITE	Apple Smart Watch	177804	APP S2 42 SGR Y BLKW	Apple Smart Watch	099168	Samsung Gear Fit Black (SM-R350)	Smart Watch
147799	APP 42 SSTEEL MILAN	Apple Smart Watch	148324	APP 42 MID BL U SPORT	Apple Smart Watch	101625	Sony Smart Watch 2 (SW2)	Smart Watch
147784	APP 38 SSTEEL MILAN	Apple Smart Watch	148327	APP 38MM SPOR T LAV	Apple Smart Watch	117933	Pebble White (301WH)	Smart Watch
148332	APP 38 ORANGE SPORT	Apple Smart Watch	148324	APP 42 MID BL U SPORT	Apple Smart Watch	117937	Pebble Steel Black (401BLR)	Smart Watch
161639	APP AWS 38 BLK NYLON	Apple Smart Watch	148325	APP 42 RO GOLD & STO	Apple Smart Watch	118985	MOTO360BLACK-BLACK-2ND	Smart Watch
148544	APP AW 42 RED SPORT	Apple Smart Watch	148536	APP 38MM RG LAV DEMO	Apple Smart Watch	129986	Sony Smart Watch 3 (SWR50)	Smart Watch
148322	APP 38 SPORT WHI&GOL	Apple Smart Watch	148530	APP AWS 42 MN T BL DE	Apple Smart Watch	152982	Samsung Gear S2 Silver (SM-R720)	Smart Watch
148324	APP 42 MID BLU SPORT	Apple Smart Watch	148535	APP 38 RG LAV DEMO	Apple Smart Watch	152983	Samsung Gear S2 Classic (SM-R732)	Smart Watch
148327	APP 38MM SPOR T LAV	Apple Smart Watch	148671	APP AWS 38 WHT TRY	Apple Smart Watch	150615	MOT MOTO 360 2 COGN	Smart Watch
148333	APP 42 SPACE WATCH	Apple Smart Watch	148672	APP AWS 42 GR /BK TRY	Apple Smart Watch	117931	PBB PEBBLE BL ACK	Smart Watch
147795	APP 42 SSTEEL WHBND	Apple Smart Watch	177767	APP S1 38 SIL VER WHT	Apple Smart Watch	133048	LG G WATCH U RBANE	Smart Watch
148668	APP SP 42 GR/ BK DISP	Apple Smart Watch	177769	APP S1 38 RGO LD PNK	Apple Smart Watch	152817	SAM GEAR S2 BLACK	Smart Watch
148329	APP 38 BLUE S PORT	Apple Smart Watch	177770	APP S1 38 GOL D CONC	Apple Smart Watch	133281	ALC 1-T WATCH BLACK	Smart Watch
148524	APP AWS 42 BLUE DEM	Apple Smart Watch	177775	APP S2 38 SIL VER PRL	Apple Smart Watch	127414	ASU ZEN WATCH	Smart Watch
148521	APP 38 ORA SP O DEMO	Apple Smart Watch	177779	APP S2 38 GOL D CONC	Apple Smart Watch	137647	MOT 360 D-CHR OME	Smart Watch
148523	APP 42 ORA SP DEMO	Apple Smart Watch	177782	APP S2 38 GOL D YEIL	Apple Smart Watch	118965	PBB PEBBLE STL SLS	Smart Watch
148522	APP 38 BLU SP O DEMO	Apple Smart Watch	177793	APP S1 42 GOL D COCO	Apple Smart Watch	151991	HUA W1 CLASSI C BLK L	Smart Watch
148541	APP AW 42 RED DEMO	Apple Smart Watch	177796	APP S2 42 SIL VER PRL	Apple Smart Watch	152113	HUA W1 ACTIVE LEATH	Smart Watch
148543	APP AW 38 RED DEMO	Apple Smart Watch	177800	APP S2 42 GOL D COCO	Apple Smart Watch	144279	PBB TIME RED	Smart Watch
161644	APP AW 42 PEA RL NYLO	Apple Smart Watch	177801	APP S2 42 GOL D COFF	Apple Smart Watch	144284	PBB TIME WHIT E	Smart Watch
148546	APP AW 38 RED SPORT	Apple Smart Watch	177805	APP NIKE+ 42 SIL VHT	Apple Smart Watch	152291	ASU ZEN WATCH 2 BLUE	Smart Watch
148335	APP 38 SPACE WATCH	Apple Smart Watch	177808	APP NIKE+ 42 SGY COG	Apple Smart Watch	118985	MOT MOTO 360	Smart Watch
148328	APP 42 ORANGE SPORT	Apple Smart Watch	177809	APP NIKE+ 42 SGY VLT	Apple Smart Watch	128475	LG G WATCH R BLK	Smart Watch
148330	APP 42 BLUE S PORT	Apple Smart Watch	161841	APP AWS 42 RO YAL BLU	Apple Smart Watch	129986	SNY SMARTWATC H 3 BLK	Smart Watch
147779	APP 42 SPORT GREEN	Apple Smart Watch	177774	APP S2 38 SIL VER WHT	Apple Smart Watch	133802	ALC 1-T WATCH WHITE	Smart Watch
148664	APP AW 38 MIL AN DISP	Apple Smart Watch	177777	APP S2 38 RGO LD PNK	Apple Smart Watch	149303	PBB PBB TIME STL BLK	Smart Watch
161641	APP AWS 42 BLK NYLON	Apple Smart Watch	177788	APP NIKE+ 38 SGY VLT	Apple Smart Watch	152114	HUA W1 ACTIVE LINK	Smart Watch
161649	APP AWS 38 GO LD/RED	Apple Smart Watch	177795	APP S2 42 SIL VER WHT	Apple Smart Watch	179080	SAM_GEAR_FIT 2	Smart Watch
161638	APP AW 42MM B LK MIL	Apple Smart Watch	148527	APP AWS 42 ST ON DEM	Apple Smart Watch	70323	*SAM SMARTWATC H ORN GE	Smart Watch
161646	APP AWS 38 AP RICOT	Apple Smart Watch	148538	APP AWS 38 AN WH DEM	Apple Smart Watch	70325	@SAM SMARTWATC H OMEAL	Smart Watch
161648	APP AWS 38 PI N K NYLO	Apple Smart Watch	161820	APP AWS 38 GL/RE DEM	Apple Smart Watch	70329	*SAM SMARTWATC H M GRY	Smart Watch
147780	APP 38 SSTEEL WHBND	Apple Smart Watch	161828	APP AWS 42 RB LU DEMO	Apple Smart Watch	110912	@LG G WATCH	Smart Watch
161844	APP AWS 42 SCU BLUE	Apple Smart Watch	161956	APP AWS 42 GO RBLU D	Apple Smart Watch	144360	PBB TIME BLAC K	Smart Watch
161846	APP AWS 42 GO L/RBLU	Apple Smart Watch	128938	APP_TV_32GB (MGY52B/A)	Apple TV	151982	HUA W1 STEEL MESH	Smart Watch
177771	APP S1 38 SGR Y BLK	Apple Smart Watch	128942	APP TV 64GB (MLNC2B/A)	Apple TV	153150	SNY SW3 SWRS1 0 WHITE	Smart Watch
177790	APP S1 42 SIL VER WHT	Apple Smart Watch	951778	APPLE TV (MD199B/A)	Apple TV			
177803	APP S2 42 SGR Y BLK	Apple Smart Watch	157989	APP 64GB TV (EIRE)	Apple TV			

Make	Part Number	Model	Make	Part Number	Model
ALCATEL	1016G-3APWGB1	ONETOUCH	NOKIA	RM-1134-BK	105 (2015 Version)
ALCATEL	2007X-2APWGB1	ONETOUCH 2007	NOKIA	RM-799-BK	ASHA 201
ALCATEL	209X-2BALGB1	ONETOUCH 209	NOKIA	RM-781	ASHA 300
DORO	820 MINI	820 MINI	NOKIA	RM-305	ASHA 305
DORO	508-BK	PHONE EASY 508	NOKIA	RM-692	C2-02
DORO	612-BK	PHONE EASY 612	NOKIA	RM-614-GD	C3
NOKIA	RM-908-BK	105	NOKIA	RM-640	C3-01
NOKIA	RM-945	108	NOKIA	RM-504	XPRESS MUSIC5530
NOKIA	RM-1037-BK	130	SAMSUNG	C3050	C3050
NOKIA	RM-873-BK	206	SAMSUNG	S3570	CHAT 357
NOKIA	RM-1111-BK	215	SAMSUNG	GT-B3210-WT	CORBYTXT
NOKIA	RM-970-BK	220	SAMSUNG	GT-E1080I	E1080I
NOKIA	RM-1137-BK	222	SAMSUNG	GT-E1200I	E1200I
NOKIA	RM-1012	225	SAMSUNG	GT-E1270	E1270
NOKIA	RM-1012-BK	225	SONY ERICSSON	C510	C510
NOKIA	RM-840-BK	301	SONY ERICSSON	W810i	WALKMAN